

Are you facing a utility disconnection?

(Electric or Natural Gas Service)

The “Winter Reconnect Order” can help!

The Winter Reconnect Order allows any electric or natural gas consumer of an investor-owned utility to avoid disconnection or to reconnect their service for \$175, even if the consumer owes more and cannot afford to pay the entire balance.

- ▶ Available one-time only October 18, 2021 through April 15, 2022
- ▶ Available to households regardless of income
- ▶ You may be charged an additional reconnection fee
- ▶ Consumers may use the order to reconnect or maintain both their electric and natural gas, splitting the \$175 between the two
- ▶ Municipal utilities and rural co-ops are not required to offer the Winter Reconnect Order benefit

Contact your utility or your local Community Action Agency for more details

For more utility assistance information visit:
www.occ.ohio.gov/utilityassistance



Office of the Ohio Consumers' Counsel

“Your Residential Utility Consumer Advocate”