

# Low Income Household Water Assistance Program

OhioHealth Eastside HEAP Office

## More Ways to Apply!

Phone interviews are available for families who desire to remain home for social distancing purposes or health issues. One phone call can put you closer to meeting your utility needs!

**Call our 24-hour appointment hotline at 614-969-0978 to schedule an appointment at any time. For emergency assistance, call 614-457-2997 and schedule an appointment within 24 hours.**

## Low Income Household Water Assistance Program October 1, 2021 to September 30, 2023.

The Breathing Association is offering phone interviews. Emergency Walk-In Crisis appointments will be scheduled within 24 hours by telephone at 614-457-2997.



### The Low Income Household Water Assistance Program (LIHWAP) Can help:



- ~ Income 175% of Federal Poverty Guidelines
- ~ Utilities must be in disconnect status, shut off, in need of payment to transfer or establish new service
- ~ Maximum amount for bill payment assistance is up to \$750 for water, up to \$750 for wastewater/sewage or \$1500 for water and wastewater combined

### Eligible Households need to provide:

- ~ List of all household members
- ~ Most recent Water and Wastewater bills
- ~ Picture ID for Head of Household
- ~ Birthdates and Social Security Cards or numbers for all household members
- ~ Proof of citizenship for all household members
- ~ Documentation of disability, if disabled
- ~ Documentation of 30 days of income (earned income for those 18 years and over)
- ~ All unearned income
- ~ Documentation of zero income
- ~ If self-employed: (IRS 1040 with all schedules or tax transcript) Seasonal must report 12 months income

The Ohio Department of Development and The Breathing Association will help income-eligible Ohioans maintain their water and wastewater service through the Low Income Household Water Assistance Program. The program helps eligible Ohioans assistance paying water and wastewater/sewage bills. The program runs from October 1st, 2022 to September 30, 2023.

In partnership with:

**Ohio** | Department of Development

Significant changes by ODO: HEAP and eligible PIPP Plus customers looking to reverify may now apply online at <https://development.force.com/eap/s/>. For more details, visit our website [www.breathingassociation.com](http://www.breathingassociation.com).

  
**The Breathing Association**  
**115<sup>th</sup> Anniversary**

[www.BreathingAssociation.org](http://www.BreathingAssociation.org)

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 **OhioHealth**